

## **DEPARTMENT OF PROCUREMENT SERVICES**

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## **QUESTIONS AND ANSWERS**

## RFP# 060721WA AUDITING CLOUD-BASED SOFTWARE APPLICATION

 1. Whether companies from Outside USA can apply for this? The companies are required to have a domestic address to do business with SCS. (like,from India or Canada)

2. Whether we need to come over there for meetings? At this time due to COVID we are conducting Teams meetings. However, the stakeholder may require on site visits.

3. Can we perform the tasks (related to RFP) outside USA? (like, from India or Canada)

4. Can we submit the proposals via email? No all proposals must be submitted by Courier, US mail, or hand delivered

5. What is the District's current audit management solution/software? Highbond

6. Has the District seen any vendor demos? If yes, which vendors? Presentations will be scheduled after the RFP is closed

7. How many users receive/complete risk assessments? 3 users complete risk assessment and 11 users receive risk assessments

- 8. How many audits did the District complete in 2020? 150 audits
- 9. How many final audit report templates (e.g., performance, special projects) does the District use? What types of audit projects does the District report on? Currently, building staff to perform performance audits. Required by State to complete annual audits of 150 schools as they received student activity funds; estimated 28 million dollars per year.
- 10. Will the District provide clarification regarding audit analytics requirements and/or preferences?
  - Specifically, How are you incorporating data analytics as part of your audit process today? What tools/software are you using to currently support data analytics? Currently, not utilizing data analytics.

- How much of your annual audit plan (how many audits) is leveraging data analytics as part of the testing? See above answer.
- Does the District want to connect with other systems directly using APIs or does the District prefer to download data sets and manually upload data in the audit software solution? Open to both methods.
- 11. Will the District provide clarification regarding enterprise risk assessment?
  - Specifically, does the District want to document an ERM program in the software, including heat maps and other ERM presentations for decision-making? See below response.
  - Or does the District want to perform a risk assessment with the main purpose being to inform the audit plan? Inform the audit plan.
  - If the District wants to document an ERM program in the software, what are the number of risks? See above response
- 12. How many audits will be performed in the platform in a given year? 155.

13. Do you perform recurring audits that are check the box or are the audits risk based and each audit and audit plan is unique? 150 audits are check the box (recurring).

14. Do you currently use a tool or do you operate in a manual environment (i.e. excel/sharefile)? Highbond.

15. How many functional teams or departments will be leveraging the platform? The external auditors will need view access only to review work papers.

- 16. What are the sizes of each functional team? There are no functional teams.
- 17. How many core users do you expect in the platform? 12.
- 18. How many stakeholders/process owners will access the platform? No other stakeholders will access the platform. Only audit staff and external audits (view rights only).

19. Approximately how many risks are you tracking in your environment? Six.

20. Are the users responsible for the company wide risk assessment or are they responsible for a portion of the overall risk assessment? The users (Internal Audit) will be responsible for company-wide risk assessment.

21. When will the bid be awarded? We anticipate a bid award in July.

22. What are the 3 biggest challenges or pain points in the current environment? Conducting a company-wide risk assessment, implementing new auditing standards and meeting deadline for completing 150 school audits annually.

23. Do we need to send a USB file physically since we are in Canada or can we just submit it electronically? Proposal submissions can be delivered by US Mail, Courier, or hand delivery to SCS. Please see page 8 (Part 111 Proposal Format)

24.Is there a demonstration portion? Yes, Presentations will be scheduled after the solicitation close.

25. What is the desired response format? PDF, WORD, PowerPoint etc. The hard copies should be in Word format.

26. Is there a separate document for a list of requirements we need to answer? Please see Evaluation Criteria on page 12 and Scope of Service Part V

27. Are we able to discuss with the head of internal audit? Questions can be asked during the presentation

28. Is this RFP just for the renewal? No this is a new solicitation.

29. We are a bit confused on our side as this came out of the blue. Perhaps you can share some insight there. SCS reserve the right to solicit for new equipment and service. The original contract term was four (4) years which will end this year in November 2021.